



Rohit Kumar <oooooooo.koo@gmail.com>

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## Your Amazon.in Inquiry

2 messages

**Amazon.in** <cs-reply@amazon.in>

Thu, Aug 13, 2015 at 8:28 PM

Reply-To: "cs-reply+A3OSH9XCSP2GSC@amazon.in" <cs-reply+A3OSH9XCSP2GSC@amazon.in>

To: Rohit Kumar <oooooooo.koo@gmail.com>

[Your Account](#) | [Amazon.in](#)



### Message From Customer Service

Hello,

Thank you for writing with this information.

I apologize for any inconvenience you've experienced as a result of this issue.

On a more personal note I don't want you to wait anymore for this issue to get resolve, so I've directly escalated your concern to higher authorities of investigation team for consideration and requested them investigate on priority. Each report they receive is investigated and the appropriate action is taken.

Please don't worry in this issue, you will receive the update email from our concern team on this issue shortly.

We won't let down our valuable customers like you in any situation.

Rest assured that your transaction is always safe and secure with us. We take full responsibility to get your refund at the earliest.

We request your cooperation and understanding on this regard and thank you very much for being such a valuable part of Amazon.in.

Thank you for being a genuine customer to us.

We appreciate your business and look forward to serving you soon.

Warmest regards,  
Raj B.

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#### Did I solve your problem??

To contact us about an unrelated issue, please visit the Help section of our website:

<http://www.amazon.in/help>

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Your feedback is helping us build Earth's Most Customer-Centric Company.